

We purchased a Megatrol Rainproof about two years ago. A gentleman named Joe helped us to choose the proper options. We could not be happier. It took a while but we were able to figure out how to get the 104 degree temperature to feel more like 108 to us. This factor alone puts your product far ahead of the competition. But there are so many other really great features on this products. Durability is at the top of that list. In two years we have had only one problem. A shorted heating sensor. You sent the replacement part and the repair went smoothly. But there is one point on which I would strongly disagree with Joe. When we explained that our tub controls had to be underground and that they got wet from time to time Joe cautioned that the "Rainproof" could not be submerged in water. Last week we experienced a severe storm with flooding and a power outage. Our sub pump failed. The control panel was completely submerged. Once we were able to dry it out and turn it on we got the SESH error code. We took the heating sensor out cleaned off the leads and put it back in. Within a few hours we were in the tub at 104 degrees. Amazing.

Judith Kelley