



CompCare Medical Group

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Re: Acura Spa Systems

It is with sincere pleasure that I am writing about the positive experiences I have had with your company. After being repeatedly disappointed with the poor quality and poor customer service of my new spa purchase from another company, I began searching the internet for alternate assistance. Thankfully, I came across your website. My first conversation with you, you walked me through the specifications of purchasing a replacement pump and asked if I wanted an upgrade. Although skeptical, your logic made sense. You stated the upgraded pump would be more efficient, quieter, and save me money. I personally installed it and I noticed an immediate difference in the quality and had a decrease in my electricity bill of \$50 per month. A year later, I called you describing a new problem and you immediately diagnosed it as a heater problem. Once again you encouraged me to upgrade to the dual titanium heater. After installing it, I noticed how quickly it took to heat the spa, half the time of the old heater. I also noted how infrequent the heater needed to run. The first week I kept checking to spa to make sure it was working because I no longer could hear it from my upstairs bedroom. I have to say that it works better now than when it was brand new. The new heater decreased my electricity bill by another \$50 per month. It is safe to say that the equipment I bought from you paid for itself within 9 months and I will continue to reap the benefits of your outstanding customer service, recommendations, and high quality products.

Sincerely,



Alphonso Benton M.D.